



QUALITY, ENVIRONMENT AND ENERGY EFFICIENCY POLICY

[Document belonging to the "MANUAL DE CALIDAD"]

LLUCH ESSENCE S.L.U, is a company belonging to the chemical sector, dedicated to the commercialization and distribution of aromatic chemicals and essential oils and to the production of fragrances and aromas for the industry.

LLUCH ESSENCE has defined a policy whose main purpose is to ensure the supply of its products and services in accordance with the requirements and needs of its customers, and which also allows it to internalize its commitment to sustainable development, environmental protection and energy efficiency.

The policy is based on the following commitments:

- Commitment to comply with the legal and regulatory standards applicable by reason of activity and geographical location (international, European, state, regional and local).
- Commitment to comply with the requirements agreed with customers in a sustainable manner, in order to achieve their maximum level of satisfaction. This is the only way to strengthen stable and lasting relationships with current customers and win new ones.
- Commitment to integrate the process of continuous improvement in the management of quality, environment and energy efficiency as a fundamental principle of action, through the systematic evaluation of performance, collecting and analyzing data to identify areas for improvement.
- Evaluate and know all environmental and energy efficiency impacts derived from our activities and minimize waste generation, committing ourselves to the protection of the environment and promoting pollution prevention through training and means for our employees to actively collaborate.

The Management of LLUCH ESSENCE assumes the responsibility to ensure the quality of its products and services, the protection of the environment and the application of the concept of energy efficiency in its processes in strict compliance with the guidelines set out in the entire Management System, committing itself to:

- Train and qualify its employees so that they are aware of their responsibility within the Management System, orient their actions towards the achievement of the expectations of interested parties and the achievement of the objectives and goals of the organization, as well as adopt this Policy, providing the necessary resources for its implementation and maintenance.
- To apply control methods to be able to quantify the evolution of the Quality and the environment of the company.
- Establish annually quantifiable objectives that are consistent with the company's purposes in terms of quality, environment and energy efficiency, monitoring tangible results in relation to the most significant impacts.
- Adopt new technologies whenever they are economically viable, promoting at all times responsibility and sensitivity with respect to the continuous improvement of quality, environmental protection and energy efficiency.
- To plan and develop actions aimed at improving productivity.



- Process and extend the commitment to energy efficiency and savings to stakeholders.
- Ensure responsible energy consumption and efficient energy management.
- Promote the procurement of energy efficiency products and services that impact energy performance, as well as design activities.
- Advance the use of energy from renewable sources to 100%, replacing fossil fuels with renewable alternatives.
- Actively collaborate with the value chain to promote progress in its energy commitments and standards with the aim of reducing indirect carbon emissions.
- Promote greater awareness and commitment in relation to energy consumption and efficiency.

This Policy forms the basis of our currently implemented Quality, Environment and Energy Efficiency Management System and is available to all interested parties, in order to convey the importance of achieving the objectives set and to improve the Quality of our products and services, environmental protection and energy efficiency of our processes.

Quality, Environment and Energy efficiency policy approved and revised in El Prat de Llobregat on 08/29/2024.

CEO signature: