

QUALITY AND ENVIRONMENT POLICY

LLUCH ESSENCE, S.L.U., is a company belonging to the chemical sector, engaged in the marketing and distribution of aromatic chemicals and essential oils and the toll manufacturing of fragrances and flavourings for the industry.

LLUCH ESSENCE, S.L.U. has set out a Policy whose main purpose is to ensure the supply of its products and services in accordance with the requirements and needs of its customers, as well as environmental protection.

The Policy adopted is based on the following commitments:

- Commitment to comply with any laws and regulations applicable by reason of activity and geographical location (international, European, state, autonomous community and local).
- Commitment to meet the requirements agreed with customers in a sustainable manner, in order to ensure their highest level of satisfaction. This is the only way to foster stable and lasting relationships with existing customers and to attract new ones.
- Commitment to integrate the process of continuous improvement in Quality and Environment Management as a fundamental principle of action by collecting and analysing data to identify areas for improvement.
- Evaluation and knowledge of all the environmental impacts coming from our activities and minimize waste outcome, committing ourselves to the protection of the environment and promoting the prevention of pollution through training for our employees providing resources to them to cooperate actively.

LLUCH ESSENCE, S.L.U. Management assumes the responsibility of ensuring the quality of its products and services and the protection of the environment, in strict compliance with the guidelines set for the whole Management System by committing to:

- Train and qualify its employees to be aware of their responsibility within the Management System, to guide their actions towards the achievement of the interested parties expectations and to adopt this specific Policy.
- Apply monitoring methods to enable the evolution of the company's quality and the protection of the environment in order to be quantified.
- Set quantifiable annual goals that are consistent with the company's purposes.
- Adopt new technologies whenever is economically viable, promoting at all times responsibility and awareness of the constant quality improvement and the protection of the environment.
- Plan and perform actions aimed at improving productivity.

This Policy forms the basis of our Quality and Environmental Management System set up at the present time and is available for all interested parties in order to inform of the importance of achieving the set goals and at the same time improving the quality of our products and services and the protection of the environment.

Quality and Environmental Policy approved and reviewed in El Prat de Llobregat: 02/02/2022

CEO Signature:



QUALITY POLICY

LLUCH ESSENCE, S.A.S. which belongs to the chemical sector, is dedicated to the commercialization, storage and repacking of aromatic chemicals and essential oils.

LLUCH ESSENCE, S.A.S. has defined a Quality Policy whose main purpose is to ensure the supply of its products and services in accordance with the requirements and needs of its customers.

The adopted Quality Policy is based on the following commitments:

- Commitment to comply with applicable laws and regulations by reason of activity and geographical location to the organization.
- Commitment to meet the requirements agreed with costumers in a sustainable matter, to achieve their maximum level of satisfaction. Providing a product and service with excellence, only this way we can strengthen stable and lasting relationships with current customers and get new ones.
- Commitment to integrate the process of continuous improvement in Quality Management as a fundamental principle of action, collecting and analyzing data in order to identify areas for improvement. Taking as a reference our organization context oriented towards goals achievement and the support of the strategic management, for which we promote the use of the process approach and risk-based thinking.

LLUCH ESSENCE, S.A.S. Management assumes the responsibility to ensure the quality of its products and services in strict compliance with the guidelines set throughout the Quality Management System, committing:

- To train and qualify its employees so they are aware of their responsibility within the Quality System, to orient their actions toward the achievement of Quality and to adopt this Policy.
- To apply control methods to be able to quantify the evolution of the company Quality.
- To establish annually quantifiable Quality Goals consistent with the company's intentions.
- To adopt new technologies whenever they are economically viable, promoting at all times the responsibility and sensitivity in relation to the continuous quality improvement.
- To allocate the infrastructure, human, technical, technological and financial resources required for the implementation and maintenance of the Quality Management System.
- To plan and develop actions aimed at improving productivity.

This Policy is the basis of our Quality Management System currently implemented and has been communicated to all company personnel. Compliance with this policy is mandatory and involves the commitment and support of the strategic management and other personnel related to the operation of LLUCH ESSENCE, S.A.S., so it will be disclosed, published and will be available in the facilities organization, for he knowledge of the staff and stakeholders of the Quality Management System.

Quality Policy approved and revised in El Prat de Llobregat May 4, 2022.

CEO signature: 